

# Thanksgiving, Christmas and New Year's Delivery Schedule For U.S.



TripPak SERVICES® will be closed Nov. 24, 2011, Dec. 26, 2011 and Jan. 2, 2012. As a result, delivery of paper or electronic documents may be impacted. This impact is detailed below.

Driver Drops prior to pick up time on drop box	Image Delivery	2-Day Doc delivery	Overnight doc delivery
Thursday 11/24/2011	Monday 11/28/2011	Tuesday 11/29/2011	Monday 11/28/2011
Friday 11/25/2011	Monday 11/28/2011	Tuesday 11/29/2011	Monday 11/28/2011
Saturday 11/26/2011	Tuesday 11/29/2011	Wednesday 11/30/2011	Tuesday 11/29/2011
Sunday 11/27/2011	Tuesday 11/29/2011	Wednesday 11/30/2011	Tuesday 11/29/2011
Monday 11/28/2011	Tuesday 11/29/2011	Wednesday 11/30/2011	Tuesday 11/29/2011

Driver Drops prior to pick up time on drop box	Image Delivery	2-Day Doc delivery	Overnight doc delivery
Friday 12/23/2011	Tuesday 12/27/2011	Wednesday 12/28/2011	Tuesday 12/27/2011
Saturday 12/24/2011	Wednesday 12/28/2011	Thursday 12/29/2011	Wednesday 12/28/2011
Sunday 12/25/2011	Wednesday 12/28/2011	Thursday 12/29/2011	Wednesday 12/28/2011
Monday 12/26/2011	Wednesday 12/28/2011	Thursday 12/29/2011	Wednesday 12/28/2011
Tuesday 12/27/2011	Wednesday 12/28/2011	Thursday 12/29/2011	Wednesday 12/28/2011

Driver Drops prior to pick up time on drop box	Image Delivery	2-Day Doc delivery	Overnight doc delivery
Friday 12/30/2011	Tuesday 1/3/2012	Wednesday 1/4/2012	Tuesday 1/3/2012
Saturday 12/31/2011	Wednesday 1/4/2012	Thursday 1/5/2012	Wednesday 1/4/2012
Sunday 1/1/2012	Wednesday 1/4/2012	Thursday 1/5/2012	Wednesday 1/4/2012
Monday 1/2/2012	Wednesday 1/4/2012	Thursday 1/5/2012	Wednesday 1/4/2012
Tuesday 1/3/2012	Wednesday 1/4/2012	Thursday 1/5/2012	Wednesday 1/4/2012

Please be aware, that you may experience a delay in the delivery of images, similar to what is experienced on a normal Tuesday. **PLEASE NOTE: Image only delivery of Truck Stop or Terminal scanned transactions will not be affected by this holiday schedule.**

Observance of this holiday, may affect your normal payroll cut-off. Please share this information with your drivers and TripPak ONLINE user community as you consider staff scheduling and payroll document submission deadlines.

If you have any questions or concerns, please contact the TripPak SERVICES® Help Desk at 1-877-435-7876 Option 5, select Option 6 or email your inquiries to [helptpo@trippak.com](mailto:helptpo@trippak.com). This holiday schedule will also be posted on our Facebook page.

Here is wishing you a safe and happy holiday season, and as always, we sincerely appreciate your business!

Thank You,  
**ACS-TripPak Client Services Help Desk**  
[helptpo@trippak.com](mailto:helptpo@trippak.com)  
 877.435.7876

